



## Clinic Multi-Tech – CityBridge Urgent Care Job Overview

Qualifications for employment at Watermark Health require having made a life commitment to Jesus Christ, agreement in writing with the Beliefs and Governance statements of Watermark and have a work history and a lifestyle that is consistent with scriptural principles in the Bible.

**Full Time, Benefits Eligible**

**FLSA Status:** Exempt

**Location:** CityBridge Urgent Care (Plano Clinic)

**Reports to:** CBUC Clinic Director

**Position Summary:** CityBridge Urgent Care (formerly known as the Watermark Urgent Care Plano Clinic) is looking to add a full-time Clinic Multi-Tech to provide patient care and provide key support for the clinic floor at CityBridge Urgent Care. The Clinic Multi-Tech will work directly with patients while supporting clinical operations, oversee management of the clinic's med-room, and manage the clinic's x-ray services. This will be in tandem with Front Desk, Nursing, PC volunteers, and the rest of the clinic staff.

### **Spiritual Gifts and Strengths:**

Serving, Mercy, Administration, Helps, Evangelism, Hospitality Discipline, Responsibility, Relator, Focus, Adaptability, Empathy, Includer, Positivity, Harmony

### **Essential Qualifications, Skills and Experience:**

Active member in good standing at CityBridge Community Church, Watermark, Onward Community Church

Aligned with and passionate about the mission/vision/values of WMH

Clinical Experience as an MA, LVN/RN License, EMT/Paramedic License or other medical certifications/licenses as available.

Valid Non-Registered Technician (NCT) license issued in Texas (can help acquire), ACLS or BLS/CPR certification.

Confident with clinical EHRs, Microsoft Teams, and quick learner of other databases and systems

### **Position Responsibilities:**

#### **Operations** – 50% of week

Lead Clinic Floor- patient intake and vitals, lab tests, POC tests, discharge teaching

Perform urgent care tasks such as minor wound care, procedure assistance, etc

Perform diagnostic X-rays following established radiologic requirements and regulations

Support Charge Nurse in overseeing clinic flow and filling gaps where needed

Oversee Patient Forms and Intake paperwork processes

#### **Administration**– 50% of week

Manage Med-Room – Ordering, Quality Controls, Compliance Logs

Manage X-Ray logs and patient records

Support WMH Leadership with X-Ray maintenance and oversight

#### **Ministry Leadership**

Provide on-site spiritual leadership for pastoral care and patient interactions

Shepherd volunteers in daily interactions on site and support coordination of volunteer activities

### **Markers of an ideal candidate:**

Problem solver, evangelism experience, detail oriented, organized, compassionate, patient, Multi-lingual. Previous volunteering experience with Watermark Health/Watermark Urgent Care/ CityBridge Urgent Care

...SO THAT THE MULTITUDES MAY BE HEALED.